

PRODUCT SERVICE SYSTEM: A SYSTEMATIC REVIEW

Alessandro Annarelli¹, Cinzia Battistella¹, Fabio Nonino²

¹ Faculty of Science and Technology, Free University of Bolzano-Bozen, Bolzano-Bozen, Italy, alessandro.annarelli@natec.unibz.it; cinzia.battistella@unibz.it

² Department of Computer, Control and Management Engineering, Sapienza University of Rome, Roma, Italy, fabio.nonino@uniroma1.it

Corresponding author: cinzia.battistella@unibz.it

Alessandro Annarelli received his Master Degree at the University of Rome La Sapienza and is now a PhD student at the University of Bolzano-Bozen (Italy). His interests are on operations management, in particular product-service systems.

Cinzia Battistella, Ph.D., received her doctoral degree at the University of Padua and worked as researcher and lecturer at the University of Udine. Now she is an assistant professor at the Free University of Bolzano-Bozen (Italy). Her scientific interests are in the fields of innovation and strategic management. Her main publications appeared in *Technological Forecasting & Social Change*, *Management Decision*, *Journal of Engineering and Technology management*.

Fabio Nonino, Ph.D., is an Associate Professor of Engineering Management at the Sapienza University of Rome. He holds a PhD in Management Engineering from Padua University. His principal research interests concern operations and supply chain management and informal organizational networks. His main publications appeared in *Supply Chain Management*, *Production Planning & Control*, *Knowledge Management Research and Practice*, *International Journal of Productivity and Performance Management* and *Business Process Management Journal*.