

Matilde Bini, Pietro Amenta, Antonello D'Ambra, Ida Camminatiello
Editors



Statistical Methods for Service Quality Evaluation

Book of short papers of IES 2019, Rome, Italy, July 4-5



Matilde Bini, Pietro Amenta, Antonello D'Ambra, Ida Camminatiello
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Statistical Methods for Service Quality Evaluation

Book of short papers

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Statistical evaluation systems at 360°: techniques, technologies and new frontiers
organized by Statistics for the Evaluation and Quality in Services Group of the
Italian Statistical Society and European University of Rome



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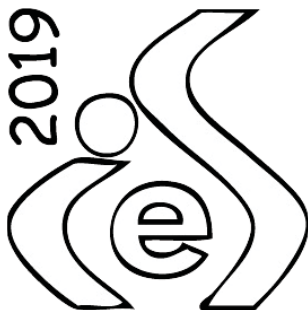
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