

1 Reactions to social exclusion in psoriasis

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3 **Physiological and behavioral reactivity to social exclusion: a functional infrared thermal**
4 **imaging study in patients with psoriasis**

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25

26 **Abstract**

27 Recent studies show that sympathetic nervous system (SNS) activity can be heavily impacted not
28 only by basic threats to survival, but by threats to social bonds. Herein we explored the behavioral
29 and physiological consequences of social exclusion/inclusion in patients with psoriasis, a disease
30 frequently associated with the experience of being ostracized and deficient emotion regulation
31 skills. We employed a virtual ball-tossing game (Cyberball) to induce the experience of social
32 exclusion/inclusion. We then used a Trust game to measure the effects of this social modulation on
33 trust. During Cyberball, Infrared Thermal Imaging was used to record participants' facial
34 temperature and thus obtain an on-line measure of SNS activation. Behavioral data showed that
35 social exclusion shifted participants' trust toward unfamiliar players who had not previously
36 excluded them. Physiological data indicated that, in control participants, social exclusion triggered
37 higher SNS activation than inclusion. No such effect was found in patients with psoriasis, whose
38 SNS activity was the same during inclusion as it was during exclusion, suggesting that they benefit
39 less from inclusive experiences than control participants. In addition, higher SNS activation in
40 patients during social exclusion was linked to higher monetary investment towards unfamiliar
41 players, but not in controls, a result in keeping with the Social Reconnection Hypothesis, according
42 to which emotions triggered by social rejection can be regulated by investing in new social
43 interactions. We also found that an increase in periorbital temperature is accompanied by a decrease
44 in happiness ratings after experiencing social exclusion during the Cyberball game.

45

46 **Keywords:** social exclusion, social inclusion, trust, emotion regulation, infrared thermal imaging,
47 psoriasis

48

49 **NEW AND NOTEWORTHY:** Previous research on emotional processes in psoriasis has mainly
50 employed self-report measures. Here we used Thermal Imaging to obtain an online measure of the
51 sympathetic nervous system (SNS) activity during social exclusion and tested how this experience
52 influenced subsequent trust. We found that being included was a less positive experience for
53 patients compared to controls and that SNS activity during exclusion had a stronger influence on
54 subsequent trust in patients than in controls.

55 **Introduction**

56 When faced by basic threats, the human body produces a set of physiological responses
57 aimed at increasing survival chances. An encounter with a predator, for example, can trigger the
58 activation of the sympathetic nervous system (SNS) and the hypothalamic-pituitary-adrenal (HPA)
59 axis, two systems involved in fight-or-flight responses and the mobilization of energy resources
60 respectively (Eisenberger, 2013). Both systems also affect the immune system by upregulating
61 inflammatory activity, a defense strategy against external agents (Irwin & Cole, 2013).

62 Importantly, recent research has shown that threats to social connection can have similar
63 effects on human physiology as basic threats to survival do (Eisenberger & Cole, 2012). For
64 example, when socially evaluated during the Trier Social Stress Test (Kirschbaum, Pirke, &
65 Hellhammer, 2008), a test designed to induce social stress, participants showed increased activation
66 in SNS, HPA and inflammatory responding (Bosch, Geus, Carroll, Annebet, & Edwards, 2009;
67 Dickerson, Gable, Irwin, Aziz, & Margaret, 2009). Further, feeling socially disconnected is related
68 to increased proinflammatory cytokine levels and enhanced proinflammatory gene expression (Cole
69 et al., 2007). Also, experiences of social exclusion differentially affect hormonal responses
70 (testosterone and progesterone) in males and females (Radke et al., 2018; Seidel et al., 2013).

71 Social exclusion is a stressful experience that can cause both retaliatory and prosocial
72 behavioral reactions towards the perpetrators (Will, Crone, Van Lier, & Güroğlu, 2016).
73 Researchers investigated whether chronic social exclusion would lead to exaggerated or blunted
74 behavioral and/or physiological reactions to stressful events. Both possible outcomes are reported in
75 the literature (Iffland, Sansen, Catani, & Neuner, 2014; Newman, 2014; Will, Crone, & Güroğlu,
76 2015; Will, van Lier, Crone, & Güroğlu, 2016). In particular chronic rejected adolescents compared
77 to control showed similar distress ratings after social exclusion but higher activity in dorsal anterior
78 cingulate cortex (dACC, a brain region involved in exclusion-related distress) while being excluded
79 (Will, van Lier, et al., 2016). Interestingly, when refraining to punish their excluders, chronically
80 rejected adolescents showed higher activity in the dorsal striatum and lateral prefrontal cortex (brain

81 regions implicated in cognitive control). On the contrary, victims of bullying displayed blunted
82 responses (reflecting a sympathetic reduction and not a parasympathetic increase) to social
83 exclusion (Iffland et al., 2014; Newman, 2014).

84 Psoriasis is a chronic inflammatory skin disease affecting approximately 2% of the
85 population (Icen et al., 2009) characterized by cutaneous inflammation that causes significant
86 psychological distress (Picardi, Abeni, Melchi, Puddu, & Pasquini, 2000) and impaired quality of
87 life (De Arruda & De Moraes, 2001). Given the negative impact of the disease on physical
88 appearance, psoriasis is chronically associated with stigmatization and social exclusion (Fortune,
89 Griffiths, Main, & Richards, 2001; Hrehorów, Salomon, Matusiak, Reich, & Szepietowski, 2012)
90 that can lead to significant social pain (Fortune, Main, O'Sullivan, & Griffiths, 1997). Studies
91 report that the brain structures devoted to the processing of physical pain (i.e. the pain triggered
92 from bodily injury) overlap with those activated by social pain (i.e. the pain triggered by social
93 injury or threat to social connection) such as the dorsal anterior cingulate cortex (dACC)
94 (Eisenberger & Lieberman, 2004; Eisenberger, Lieberman, & Williams, 2003). Further, empathy
95 for social pain (e.g. witnessing social exclusion threats experienced by others) also recruits brain
96 areas involved in processing the somatosensory components of physical pain such as posterior
97 insular cortex and secondary somatosensory cortex (Novembre, Zanon, & Silani, 2015). Crucially,
98 experiencing social pain not only interferes with the regulation of social behaviors (Kouchaki &
99 Wareham, 2015; Twenge, Ciarocco, Baumeister, DeWall, & Bartels, 2007) but also affects the
100 experience of physical pain (Mancini, Betti, Panasiti, Pavone, & Aglioti, 2011, 2014).

101 One mechanism to attenuate the influence of social pain on other social behaviors is emotion
102 regulation, the process by which individuals explicitly or implicitly influence the emotion-
103 generative process (Gross & Jazaieri, 2014). Deficits in maintaining an equilibrium between
104 cognitive and emotional demands can acutely impair daily life (Clarke & Johnstone, 2013). In fact,
105 emotions can have a great impact on social decisions such as social categorization (Ponsi, Panasiti,
106 Rizza, & Aglioti, 2017; Ponsi, Panasiti, Scandola, & Aglioti, 2015) and social preference (Panasiti,

107 Puzzo, & Chakrabarti, 2015). It has been seen that emotion regulation helps downregulate the effect
108 of social pain on subsequent social decisions (Grecucci, Giorgetta, Wout, Bonini, & Sanfey, 2012),
109 and that the inhibition of brain areas involved in emotion regulation enhances social pain perception
110 (Riva, Romero Lauro, Vergallito, DeWall, & Bushman, 2015).

111 Importantly, previous findings reported that psoriasis is associated with higher use of
112 emotional suppression compared to controls (Ciuluvica, Amerio, & Fulcheri, 2014; Vari, Velotti,
113 Zavattini, Richetta, & Calvieri, 2013), a primitive emotion regulation strategy that inhibits the
114 expression of the ongoing emotional response (Gross & John, 2003). Conversely, higher use of
115 reappraisal (Ciuluvica et al., 2014), an adaptive strategy consisting in re-thinking a given situation
116 to alter its meaning and emotional impact (Gross & John, 2003), is related to a weaker impact of
117 psoriasis on quality of life (Vari et al., 2013). In psoriasis, emotion regulation is positively related to
118 greater satisfaction with treatment and negatively related to: i) perception of psoriasis' severity and
119 disability; ii) psychopathological symptoms; iii) frequency of missed work/school (Almeida et al.,
120 2017). Since previous research in psoriasis has mainly employed self-report measures, behavioral
121 and physiological evidence regarding emotional processing in these patients is rather scarce. Two
122 studies, however, have been exceptions. They observed that when submitted to cognitively stressful
123 tasks (mental arithmetic and the Stroop Color-Word Naming Test), psoriasis patients show a higher
124 increase in heart rate and diastolic blood pressure than controls (Mastrolonardo, Picardi, Alicino,
125 Bellomo, & Pasquini, 2006), and that this discrepancy is not associated with any difference in stress
126 perception or salivary cortisol levels (Mastrolonardo, Alicino, Zefferino, Pasquini, & Picardi,
127 2007).

128 In the present study, we explored how the experience of social exclusion/inclusion in
129 psoriasis patients and healthy controls could differentially engage the SNS and subsequently
130 modulate social behavior. We employed the Cyberball Game (Williams, Cheung, & Choi, 2000) to
131 induce experiences of social exclusion/inclusion and then used the Trust Game (Berg, Dickhaut, &

132 McCabe, 1995) to measure how participants would trust the players who had previously
133 excluded/included them (familiar) compared to other (unfamiliar) players.

134 We measured SNS activation during the Cyberball Game by means of functional infrared
135 thermal imaging (fITI), an emerging tool for the study of human emotions that allows for the
136 recording of skin temperature by tracking non-invasively emitted infrared heat (Pavlidis et al.,
137 2007). In other studies, modulation of facial temperature has been detected in a variety of basic and
138 complex affective responses such as fear (Levine, Pavlidis, & Cooper, 2001), joy (Nakanishi &
139 Imai-Matsumura, 2008), guilt (Ioannou et al., 2013), subliminal and supraliminal emotional
140 induction (Kosonogov et al., 2017; Ponsi, Panasiti, Rizza, et al., 2017), social exclusion (Paolini,
141 Alparone, Cardone, van Beest, & Merla, 2016), reputation concerns during moral decisions
142 (Panasiti, Cardone, Pavone, Mancini, & Aglioti, 2016) and empathy (Salazar-López et al., 2015).
143 Here, we focused on the temperature of the periorbital regions that are believed to index SNS
144 activation (Asano, Onogaki, & Muto, 2010; Bergersen, 1993; Levine et al., 2001; Pavlidis, Levine,
145 & Baukol, 2000).

146 We expected psoriasis patients to show an enhanced SNS activation during social exclusion
147 compared to controls, which would support the idea that chronic exposure to such an experience can
148 sensitize the physiological reaction to it; moreover, we expected patients to be less able to regulate
149 the effect of social exclusion on subsequent trust behavior and thus to show higher need for social
150 reconnection (a quite risky and primitive emotion regulation strategy employed to overcome the
151 pain caused by social rejection; Riva, 2016).

152

153 **Materials and Methods**

154 **Participants**

155 An a priori power analysis performed using G*Power (Faul, Erdfelder, Lang, & Buchner,
156 2007) indicated that 32 participants would provide a power of 0.80 ($\alpha=0.05$) to detect a small to

157 moderate effect size ($d = .42$), a typical effect size for social psychological research (Richard, Bond,
158 & Stokes-Zoota, 2003). On this basis, 34 participants were recruited for the study.

159 17 participants suffering from Psoriasis Vulgaris were recruited from the Department of
160 Dermatology of the University of Campus Bio-Medico in Rome (see Table 1 for demographic
161 information).

162 All the patients were formally diagnosed with psoriasis by a dermatologist. The severity of
163 the disease was clinically assessed through the PASI (Psoriasis Area and Severity Index (Schmitt &
164 Wozel, 2005) and valued as moderate to severe (mean PASI = 10.84 ranging between 1.80-33.60)
165 (Schmitt & Wozel, 2005). Patients were also administered the Psoriasis Disability Index (PDI
166 (Finlay & Kelly, 1987), a tool for measuring quality of life in psoriasis patients. The mean PDI
167 score was 18.69 (with a range of 4-32 on a scale ranging from 0 to 45); the higher the PDI score, the
168 more severe the impairment of quality of life.

169 The experiment was part of a wider project aimed at characterizing physiological indexes of
170 the efficacy of a dermatological treatment for psoriasis based on the administration of
171 calcipotriol/betamethasone dipropionate. In order to begin this new dermatological treatment, all
172 participants were asked to interrupt their usual dermatological treatment one month before the
173 experimental session.

174 The control group consisted of healthy participants who were matched to the clinical group
175 according to age, gender and education (see Table 1). The presence of neurological diseases,
176 psychiatric disorders or dermatological illnesses was considered an exclusion criteria.

177 Participants were paid 30 euros for their participation in the whole protocol (psychological
178 and dermatological sessions). The study was approved by the independent ethics committee of the
179 Santa Lucia Foundation (Scientific Institute for Research Hospitalization and Health Care) and
180 performed in accordance with the principles of the 1964 Declaration of Helsinki. All the
181 participants signed written informed consent forms.

182

183 -----Table 1 here-----

184

185 **Procedure**

186 **Questionnaires**

187 Prior to the experimental session, participants were evaluated by the administration of two
188 questionnaires: the *Difficulties in Emotion Regulation Scale* (DERS; Gratz & Roemer 2004;
189 Sighinolfi et al. 2010), which measures specific patterns of emotional dysregulation, and the
190 *Positive and Negative Affect Schedule* (PANAS; Terracciano et al. 2003), which measures
191 participants' state and trait affect.

192 *Difficulties in Emotion Regulation Scale* (DERS) is a self-report questionnaire (Gratz &
193 Roemer, 2004; Sighinolfi et al., 2010) that individuates specific facets of emotion regulation. It is
194 composed of 36 items and 6 subscales: i) Non-acceptance of emotional responses (non-acceptance);
195 ii) Difficulties engaging in goal-directed behavior (goals); iii) Impulse control difficulties (impulse);
196 iv) Lack of emotional awareness (awareness); v) Limited access to emotion regulation strategies
197 (strategies); vi) Lack of emotional clarity (clarity). Each item requires an answer on a Likert scale,
198 from 1 (almost never) to 5 (almost always). The total score is obtained from the sum of the 6
199 subscales. Higher scores highlight the presence of some difficulties in the emotion regulation.

200 *Positive and Negative affect Schedule* (PANAS) (Terracciano et al., 2003). The PANAS is a
201 self-report questionnaire that consists of two 10-item scales to measure both state and trait positive
202 and negative affect. Each item is rated on a Likert scale from 1 (*not at all*) to 5 (*very much*).

203

204 **Experimental stimuli**

205 The visual stimuli used for the Cyberball Game (Williams et al., 2000; Williams & Jarvis,
206 2006) were taken from the official Cyberball website (<https://cyberball.wikispaces.com/>) and
207 modified so that the face stimuli of the other players would be presented in addition to their avatars
208 (see Figure 1a).

209 The neutral face stimuli employed in the Cyberball game and subsequent Trust Game were
210 taken from two validated face sets (Karolinska Directed Emotional Faces (Lundqvist, Flykt, &
211 Ohman, 1998) and NimStim Face Stimulus Set (Tottenham et al., 2009). The original background
212 color of the face stimuli from NimStim Face Stimulus Set (white) was digitally modified in order to
213 correspond to the face stimuli from the KDEF database. Before performing the study, we validated
214 the selected stimuli by way of an online survey designed to prevent perceptual facial features from
215 creating a positive or negative bias in person perception. The survey was composed of male (N =
216 23) and female (N = 23) faces and was administered to a sample of 61 Italian participants (28
217 males; age range 19-32 years, M = 24.35, SD = 3.54). It sought to determine participants'
218 judgments on the following dimensions: attractiveness, likability and trustworthiness. The survey
219 addressed three different questions for each face stimulus on a 5-point scale from 1 (not at all) to 5
220 (extremely): (a) "How ATTRACTIVE do you judge this person to be?"; (b) "How LIKABLE do
221 you judge this person to be?"; (c) "How TRUSTWORTHY do you judge this person to be?".
222 Accordingly, we selected 8 Caucasian male faces and 8 Caucasian female faces (see Table 2 for
223 descriptive information) with neutral emotional expressions and a straight profile, among the face
224 stimuli whose mean values fell within a half standard deviation of the mean. We also performed a
225 Student's T Test in order to rule out the possibility that the 16 male and female faces chosen could
226 differ in attractiveness, likability or trustworthiness (see Table 2).

227

228 -----Table 2 here-----

229

230 We created four different versions of the Cyberball Game and subsequent Trust Game
231 depending on participants' gender (male, female) and experimental condition (social exclusion,
232 social inclusion). As a consequence, 8 different fictional characters (4 male faces and 4 female
233 faces) were employed in the Cyberball Game, while the remaining 8 fictional characters (4 male
234 faces and 4 female faces) were employed in the Trust Game.

235

236 **Social modulation phase**

237 Participants began the social modulation phase by playing the Cyberball Game with
238 inclusive or exclusive fictional characters (the order of inclusion/exclusion condition was
239 counterbalanced across participants) (see Figure 1A).

240

241 -----Figure 1 here-----

242

243 Participants were told that the task had to do with mental visualization ability while playing
244 a computer-based ball tossing game with other players connected via the internet. Since during the
245 games participants could see the picture of the other (fictional) players, we took picture of
246 participants' faces as well and made them believe that those pictures were shown to the other
247 players. Participants were instructed not to pay attention to the actual tossing performance and to
248 mentally visualize their experience instead (e.g., Where were they playing? What was the weather
249 like?) (as in Panasiti et al., 2015). In reality, they were playing with fictional characters whose
250 inclusion/exclusion behavior was pre-programmed (see Figure 1A). Participants were asked to press
251 the left (7) or right key (8) on the keyboard to throw the ball to the player on the left or the right.
252 They then had to wait for the ball to be tossed back to them. The ball-tossing game lasted 30
253 throws. In the social exclusion condition, participants only got the ball back 3 times. They got it
254 back 12 times in the social inclusion condition. Each phase (social exclusion and inclusion) lasted
255 around one minute and a half.

256 Each version of the Cyberball Game featured 2 different fictional characters of the same
257 gender that had been selected from 4 of the Caucasian male faces and 4 of the Caucasian female
258 faces validated through the online survey (see Experimental stimuli section).

259 Participants' face temperature (periorbital regions) was measured during the task by means
260 of fITI.

261 After each version of the Cyberball Game, participants were presented with four Self-
262 Anchored Scales ranging from 1 to 9 aimed at measuring their current emotional state and
263 corresponding to four different dimensions: [sadness (1) – happiness (9)], [hostility (1) –
264 friendliness (9)], [nervousness (1) – relaxation (9)] and [badness (1) – goodness (9)].

265

266 **Trust Game**

267 A Trust Game (TG; Berg et al., 1995) (see Figure 1B) was played after each Cyberball
268 session. In this game, the participant (i.e., the investor) was endowed with €10 before starting 12
269 TG rounds, each composed of two stages (as in Ponsi, Panasiti, Aglioti, & Liuzza, 2017). Stage 1
270 had the investor decide how much of the €10 to invest in a partner (i.e., the trustee); after the
271 transfer, the money was multiplied by three. In stage 2, the trustee had to decide whether to return
272 half of the sum to the investor or to keep all the money for him or herself. Participants were
273 reminded that one round would be randomly chosen to determine the final compensation for them
274 and the player they were interacting with (implying real monetary consequences for both of them).
275 Importantly, information concerning the outcome of stage 2 was concealed to participants in order
276 to prevent carryover effects across trials that could bias subsequent trusting decisions.

277 Participants played the TG with 2 familiar players and 2 unfamiliar ones for three rounds
278 each. The familiar players were chosen from those previously encountered in the Cyberball Game,
279 where they behaved in an inclusive or an ostracizing way. The unfamiliar players were new players
280 (though their photos were also selected from those validated through the online survey, see
281 Experimental stimuli section). Unbeknownst to the participants, the game actually took place
282 against a PC device.

283

284 **Physiological Recordings**

285 Participants were required to avoid the intake of vasoactive substances (e.g., caffeine,
286 nicotine and alcohol) for at least 3 hours prior to the experiment in order to prevent interference

287 with basal sympathetic activity. Once in the experimental room, they waited 30 minutes before
288 starting the experimental task. This procedure allowed their skin temperature to reach a thermal
289 equilibrium (Ioannou, Gallese, & Merla, 2014).

290 fITI was used to measure face temperature during the Cyberball games (see Figure 4B). This
291 contact-free technique allows for skin temperature to be recorded by tracking changes in
292 temperature with high thermal ($<20\text{mK} = <0.02^\circ\text{C}$) resolution. The digital infrared FLIR© camera
293 SC3000 employed for the thermal recording was set at 10 Hz (10 frame/sec) and placed 1 m away
294 from the participant at eye-level in a controlled climate experimental room ($23^\circ\text{C} \pm 1$). To avoid
295 motion-related artifacts, participants' heads were kept still by a home-made head-rest.

296

297 **Data Reduction and Analyses**

298 Thermal data were recorded through the ThermoCAM Researcher Professional 2.8 SR-3
299 software. The software OTACS V1 (Open Thermal Action Coding System) (Zhou, Tsiamyrtzis,
300 Lindner, Timofeyev, & Pavlidis, 2013) was chosen to extract thermal information offline because it
301 allows for tracking temperature changes in specific regions of interest (ROI) of the face. To ensure
302 a reliable positioning and sizing of the ROIs, we employed the largest possible square that would
303 not touch the eyelids (selection criteria as in Panasiti et al., 2016). We selected left and right
304 periorbital regions as ROIs because the temperature increase of these regions is a reliable measure
305 of SNS activation (Hahn, Whitehead, Albrecht, Lefevre, & Perrett, 2012; Ioannou et al., 2013;
306 Levine et al., 2001; Panasiti et al., 2016; Ioannis Pavlidis, Eberhardt, & Levine, 2002; Ponsi,
307 Panasiti, Rizza, et al., 2017). This increase, to be specific, is caused by an increase in blood flow to
308 the skin as a consequence of heart rate acceleration mediated by the SNS (Ioannou, Morris, et al.,
309 2014). The pixels selected within each ROI were averaged together and constituted the left and right
310 periorbital thermal signal. The extracted data were analyzed separately for each social modulation
311 phase (social exclusion and inclusion) using Brain Vision Analyzer 1.5 (Brain products GmbH,
312 Munich, Germany) software.

313 To remove eye blink artifacts from the periorbital thermal signal, we filtered thermal data
314 with a 0.10 Butterworth zero phase low-pass filter. Using visual inspection, we identified and
315 removed the remaining physiological and motion artifacts affecting the thermal signal. The thermal
316 data for each participant were constructed by exporting the temperature values in three time bins
317 which included 10 seconds (s) = 100 datapoints each: 0-10 s (beginning), 40-50 s (middle) and 80-
318 90 s (end, i.e. the last 10 seconds available for all participants). The average duration of the thermal
319 signal relative to the social exclusion phase was 109.91s (SD = 9.39), while the average duration of
320 the thermal signal relative to the social inclusion phase was 129.23s (SD = 18.16).

321 All the statistical analyses were performed with the software STATISTICA 8 (StatSoft,
322 Inc.), with the exception of the moderation analysis which was performed with the software SPSS
323 Statistics v.22.0 (IBM Corp.). In particular, the moderation analysis was computed with the
324 PROCESS macro (Hayes, 2017) for SPSS. Please note that the predictor variable (i.e. periorbital
325 temperature) has been mean centered as suggested for moderation analyses (Aiken & West, 1991).

326

327

328 **Results**

329 **Questionnaires**

330 Concerning the DERS, the two groups showed a different score only in the sub-scale “Lack
331 of Emotional Clarity” ($t(16) = -2.10$, $p = .0432$, see Table 1), indicating that patients with psoriasis
332 had more difficulty in correctly identifying their own emotions than controls.

333 Concerning the PANAS, there were no statistically significant differences between the two
334 groups (all $ps > 0.05$, see Table 1).

335

336 Behavioral data

337 Effect of social modulation on emotional state

338 Due to technical failures, the ratings of two patients were not recorded correctly, so the
339 analysis was performed on 32 participants (15 patients, 17 controls). A one-way repeated measures
340 ANOVA with group (patient, control) and order (exclusion-inclusion or inclusion-exclusion) as
341 between-subject factors was conducted to compare the effects of social modulation (exclusion,
342 inclusion) on sadness-happiness ratings. It revealed a statistically significant social modulation main
343 effect ($F(1,30) = 5.63$, $p = .024$, $\eta^2_p = .16$) qualified by a social modulation by group interaction
344 ($F(1,30) = 5.63$, $p = .024$, $\eta^2_p = .16$). Participants generally felt happier after being included ($M =$
345 6.28 , $SE = .31$) than after being excluded ($M = 5.425$, $SE = .35$). Newman-Keuls post hoc test on
346 the interaction showed that patients' sadness-happiness ratings were not affected by the social
347 modulation ($M_{\text{exclusion}} = 5.73$, $SE_{\text{exclusion}} = .52$, $M_{\text{inclusion}} = 5.73$, $SE_{\text{inclusion}} = .43$, $p = 1.00$), while
348 controls felt significantly more happy after being included ($M = 6.82$, $SE = .40$) than excluded ($M =$
349 5.12 , $SE = .49$) ($p = .011$) (see Figure 2).

350 The same analysis conducted on hostility-friendliness ratings revealed a statistically
351 significant main effect of social modulation ($F(1,30) = 9.99$, $p = .003$, $\eta^2_p = .25$). As expected,
352 participants felt more friendly after being included during the Cyberball game ($M = 7.56$, $SE = .20$)
353 than after being excluded ($M = 6.36$, $SE = .37$). The social modulation by group interaction did not
354 reach full significance ($F(1,30) = 3.75$, $p = .06$, $\eta^2_p = .11$).

355 The same analysis conducted on nervousness-relaxation ratings did not show any significant
356 main effect or interaction (all $p_s > .14$).

357 The same analysis performed on badness-goodness ratings did not show any significant
358 main effect or interaction (all $p_s > .22$).

359 -----Figure 2 here-----

360

361 **Effect of social modulation on trusting behavior**

362 Due to technical failures, the behavioral responses of one patient were not recorded correctly
363 during the social inclusion modulation phase, so the analysis was performed on 33 participants (16
364 patients, 17 controls). A repeated measures 2 (social modulation: exclusion, inclusion) by 2 (player:
365 familiar, unfamiliar) mixed ANOVA with group (patient, control) and order (exclusion-inclusion or
366 inclusion-exclusion) as between-subject factors revealed a statistically significant social modulation
367 by player interaction ($F(1,29) = 5.76, p = .02, \eta^2_p = .165$) on trust behavior (i.e. mean amount of
368 money invested during the TG). Newman-Keuls post hoc test showed that participants trusted the
369 unfamiliar players more after social exclusion ($M = 5.83, SE = .36$) than after social inclusion ($M =$
370 $5.01, SE = .27$) ($p = .01$) (see Figure 3). The investments into familiar players were not modulated
371 by the social modulation ($M_{\text{exclusion}} = 5.40, SE_{\text{exclusion}} = .33, M_{\text{inclusion}} = 5.54, SE_{\text{inclusion}} = .30, p = .58$)
372 (see Figure 3).

373 -----Figure 3 here-----

374

375 **Physiological data**

376 **Effect of social modulation on periorbital temperature**

377 The analysis on the periorbital regions was performed on 30 participants (15 patients, 15 controls)
378 because 4 participants had to wear glasses, a condition that prevented accurate recordings of this
379 facial area. A repeated measures 3 (Block Phase: Start, Middle, End) by 2 (Periorbital area: Right,
380 Left) by 2 (Social Modulation: Exclusion, Inclusion) mixed ANOVA with Group (Patient, Control)
381 and Block Order (Exclusion-Inclusion or Inclusion-Exclusion) as a between-subject factors revealed

382 statistically significant main effects of Block Phase ($F(2,52) = 3.79, p = .029, \eta^2_p = .13$) and Social
383 Modulation ($F(1,26) = 15.52, p < .001, \eta^2_p = .37$). Periorbital temperature generally decreased over
384 time ($M_{\text{start}} = 32.625, SE_{\text{start}} = .48, M_{\text{middle}} = 32.59, SE_{\text{middle}} = .48, M_{\text{end}} = 32.56, SE_{\text{end}} = .48$) and
385 was higher during social exclusion ($M = 33.62, SE = .88$) than inclusion ($M = 31.56, SE = .86$).
386 Newman-Keuls test of the Block Phase main effect revealed that periorbital temperature at Start
387 Block Phase was significantly different from the End Block Phase ($p = .017$), but not from the
388 Middle Block Phase ($p = .10$), which in turn was also not significantly different from the End Block
389 Phase ($p = .24$). Moreover, these main effects were qualified by a Social Modulation by Group
390 interaction ($F(1,26) = 4.05, p = .05, \eta^2_p = .13$) and by a Social Modulation by Periorbital Area
391 interaction ($F(1,26) = 4.28, p = .0485, \eta^2_p = .14$). Newman-Keuls test of the Social Modulation by
392 Group interaction (see Figure 4A) showed that controls' periorbital temperature was higher during
393 social exclusion than social inclusion ($M_{\text{exclusion}} = 33.86, SE_{\text{exclusion}} = 1.24, M_{\text{inclusion}} = 30.74,$
394 $SE_{\text{inclusion}} = 1.22, p = .002$), while patients' periorbital temperature was not affected by the social
395 modulation ($M_{\text{exclusion}} = 33.38, SE_{\text{exclusion}} = 1.24, M_{\text{inclusion}} = 32.37, SE_{\text{inclusion}} = 1.22, p = .19$). Also,
396 patients' periorbital temperature during social inclusion ($M = 32.37, SE = 1.22$) was higher than
397 controls ($M = 30.74, SE = 1.22$) ($p = .025$). Newman-Keuls test of the Social Modulation by
398 Periorbital Area interaction showed that during social exclusion, Left Periorbital Area temperature
399 ($M = 32.86, SE = .83$) was significantly lower than the Right Periorbital Area one ($M = 34.38, SE =$
400 $.85$) ($p = .03$). The same differential pattern regarding Left ($M = 31.74, SE = .85$) and Right ($M =$
401 $31.38, SE = .815$) Periorbital Areas is not present during social inclusion ($p = .585$). Also, Right
402 Periorbital Area temperature is higher during social exclusion ($M = 34.38, SE = .85$) than social
403 inclusion ($M = 31.38, SE = .815$) ($p < .001$). Findings relative to thermal asymmetry in Left and
404 Right Periorbital Areas temperature are often reported in the literature (Abreau et al., 2016;
405 Azharuddin, Bera, Datta, & Dasgupta, 2014; Mapstone, 1968) and are probably due to differing
406 blood supplies related to anatomical differences between the left and right side (Mapstone, 1968).

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-----Figure 4 here-----

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410 **Effects of periorbital temperature during social exclusion on trusting behavior**

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A moderation analysis showed a significant interaction ($\beta = -.68$, $t = -2.25$, $SE = .30$, $p = .0321$, $R^2 = .14$) between the moderator variable group (patients vs controls) and the predictor periorbital temperature during social exclusion (mean centered) on trusting behavior towards unfamiliar players after social exclusion. The periorbital temperature during social exclusion was computed by averaging the temperature bins recorded during the Cyberball game for each participant. In the moderation model, the effect of temperature on trusting behavior is almost significant for patients ($\beta = .445$, $t = 1.80$, $SE = .24$, $p = .081$) but not for controls ($\beta = -.237$, $t = -1.34$, $SE = .17$, $p = .19$) (see Figure 5).

419

-----Figure 5 here-----

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This moderation analysis shows that despite the two slopes not being significantly different from zero, they are different from each other, indicating that SNS activation during social exclusion enhances trusting behavior toward unfamiliar players more in patients than in controls.

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We also performed the same moderation analysis in which DERS Lack of Emotional Clarity subscale was examined as the moderator of the relation between periorbital temperature (during social exclusion) and trust towards unfamiliar players (after social exclusion). In this moderation model, no significant main (Periorbital temperature during social exclusion: $\beta = -.21$, $t = -.38$, $SE = 18.05$, $p = .50$; DERS Lack of Emotional Clarity: $\beta = -.58$, $t = -.37$, $SE = 1.57$, $p = .71$) or interaction (Periorbital temperature during social exclusion by DERS Lack of Emotional Clarity: β

430 = .02, $t = .39$, $SE = .05$, $p = .70$) effects were present.

431

432 **Correlation between periorbital temperature during social exclusion and sadness-happiness**
433 **ratings**

434 Since a rise in periorbital temperature signals enhanced emotional arousal but gives no
435 information about emotional valence (that could be either positive or negative), we also tested
436 potential correlations between periorbital temperature during social exclusion and emotional state
437 ratings. We found a significant negative correlation between mean periorbital temperature during
438 social exclusion and sadness-happiness ratings after social exclusion ($r = -.527$, $N = 30$, $p = .003$)
439 (see Figure 6). This finding suggests that, in our study, an increase of periorbital temperature is
440 accompanied by a decrease of happiness ratings after experiencing social exclusion during the
441 Cyberball game.

442 -----Figure 6 here-----

443

444 **Discussion**

445 In this study, we employed fITI to investigate the behavioral and physiological
446 consequences of social exclusion vs inclusion on interpersonal trust in psoriasis patients and healthy
447 controls.

448 In general, we found that social exclusion shifted participants' trust toward unfamiliar
449 players, who were trusted significantly more after social exclusion than inclusion. On the contrary,
450 trust toward the familiar players (i.e. players who had previously included or excluded participants)
451 was not significantly affected by social modulation, and no difference in trust emerged between
452 patients and controls. A similarly conducted study by Hillebrandt and colleagues investigated the

453 effect of social exclusion/inclusion and reputation (i.e. being a familiar vs unfamiliar player to the
454 participants) on trust (Hillebrandt, Sebastian, & Blakemore, 2011). Differently from our findings,
455 the authors reported that social inclusion enhances trust toward fictional players who had previously
456 included them during the Cyberball Game (Hillebrandt et al., 2011), and that being socially
457 excluded/included had no effect on “strangers” (fictional players not taking part in the Cyberball
458 Game). These differences can probably be explained by differences in the sample (our sample is
459 older: ~50 years old) and in the experimental design (between-subject design vs within-subject
460 design).

461 Our behavioral findings are in line with the Social Reconnection Hypothesis (Maner,
462 DeWall, Baumeister, & Schaller, 2007), which states that being socially excluded by one’s own
463 conspecifics strongly motivates an individual to form social bonds with new interaction partners (in
464 our case the unfamiliar players). Consistently with this theoretical account, Derfler-Rozin and
465 colleagues found that social exclusion induced: (i) enhanced trust, (ii) enhanced trust reciprocation
466 with unknown individuals, and (iii) decreased risk-taking (Derfler-Rozin, Pillutla, & Thau, 2010).

467 One point of novelty in the present study is that we found an increase in periorbital
468 temperature after social exclusion, suggesting that being excluded by others triggers SNS activation.
469 More specifically, we found that: (i) while periorbital temperature (indexing SNS activation) was
470 higher in social exclusion than inclusion for controls, patients’ periorbital temperature did not show
471 such difference; (ii) during social inclusion, patients’ periorbital temperature was higher than
472 controls’. These results are in line with recent physiology studies reporting that being ostracized
473 triggers an increase (i) in facial temperature (nose and perioral area) (Paolini et al., 2016) and (ii) in
474 SNS activity (Iffland et al., 2014; Kelly, McDonald, & Rushby, 2012; Newman, 2014).

475 Periorbital temperature results together with happiness self-reports show that psoriasis
476 patients might not find social inclusion experiences as positive as controls. This is supported by the
477 fact that while controls’ SNS seems to be deactivated during the inclusion vs the exclusion block,
478 patients’ SNS activity is just as high during exclusion (it is lower in controls), and their reported

479 happiness after inclusion is not higher than that after exclusion (while in controls it is). The reason
480 why patients might have experienced social inclusion as less enjoyable might be in agreement with
481 findings showing that psoriasis patients often develop social avoidance which heavily impacts
482 social activities (Schneider, Heuft, & Hockmann, 2013). Moreover, higher psoriasis severity is
483 associated with higher social anxiety in patients with pre-adult onset psoriasis (Łakuta & Przybyła-
484 Basista, 2017). In particular, the value of physical appearance to one's sense of self-worth seems to
485 be one of the main factors contributing to the development of social anxiety (Łakuta & Przybyła-
486 Basista, 2017). Psoriasis symptoms also seem to be linked to audience and interaction anxiety (Luca
487 et al., 2016). Our results regarding control participants, on the other hand, are in line with previous
488 studies indicating that social exclusion decreases positive mood ratings and increases anger and
489 distress ratings (Radke et al., 2018; Seidel et al., 2013).

490 Furthermore, we did not find any difference in temperature between the two groups during
491 social exclusion. We did show, however, that the two groups vary in how SNS activation (i.e.
492 periorbital temperature) influences the subsequent trust. In particular, in patients higher SNS
493 activation during social exclusion was related to higher trust on unfamiliar players. Seeking new
494 social connections (in our case, investing in unfamiliar players) after social exclusion is considered
495 a behavioral emotion regulation strategy that has the power to numb the pain caused by social
496 rejection (DeWall, Twenge, Bushman, Im, & Williams, 2010). But this strategy also has some side
497 effects, as it can make people more sensitive to social influences such as obedience, compliance and
498 conformity (Riva, 2016). Thus, the fact that higher SNS activity during social exclusion enhances
499 the need for social reconnection in psoriasis patients highlights the presence of an emotion
500 regulation strategy that is as effective as it is risky.

501 Importantly, patients and control group only differed on the "Lack of emotional clarity" sub-
502 scale of the DERS questionnaire. This trait measures the extent to which individuals can
503 unambiguously identify their emotional experiences (Lischetzke & Eid, 2017). The fact that
504 patients have a problem in correctly identifying their emotions might be related to the fact that their

505 happiness self-reports were not different after social exclusion and inclusion. It might also be the
506 reason why we find that they tend to be more influenced by SNS activation during social exclusion
507 than controls. In fact, it is possible that their inability to correctly label SNS activations impedes
508 against the proper use of emotion regulation strategies that could be more adaptive than social
509 reconnection (e.g. positive reappraisal).

510 Our results indicate that patients with psoriasis might particularly benefit from
511 psychotherapeutic or cognitive behavioral techniques that focus on the identification and
512 disambiguation of different emotional reactions, as well as on “mentalization based treatments”
513 (Krach, 2010) aimed at enhancing their reduced motivation to engage in social interactions.

514

515 **Limitations and future directions**

516

517 There are three major limitations in this study that could be addressed in future research.
518 One limitation has to do to with the fact that, for technical reasons, the analysis on the periorbital
519 regions was performed on a subsample of participants (N = 30) in which we managed to record both
520 (left and right) periorbital regions. However, the sample size is in line or even bigger than the one of
521 other thermal imaging studies (Hahn et al., 2012; Panasiti et al., 2016; Paolini et al., 2016; Ioannis
522 Pavlidis et al., 2002; Ponsi, Panasiti, Rizza, et al., 2017). Second, we focused on the different
523 behavioral and physiological patterns induced by social exclusion vs social inclusion, but we did
524 not include a neutral condition to evaluate how social modulations could change participants’
525 baseline behavior. Third, self-report measures of emotion regulation did not correlate with
526 physiological findings, this might have to do with the fact that respect to more implicit
527 physiological measures, self-report ones are more influenced by participants’ ability to accurately
528 describe themselves.

529 Future research should investigate whether the effects we found can be detected also in other
530 clinical populations that suffer from stigmatization (e.g. people with obesity) or emotion regulation

531 problems (e.g. post-traumatic stress disorder). This approach may shed light on the association
532 between behavioral and physiological reactions to social exclusion and different clinical conditions.

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550 **Conflict of interest**

551 The authors report no conflict of interest associated with this manuscript.

552

553 **Acknowledgments**

554 We are very thankful to all the participants who took part to the study.

555

556 **Financial support**

557 This study was supported by the PRIN grant (Progetti di Ricerca di Rilevante Interesse Nazionale,
558 Edit. 2015, Prot. 20159CZFJK), by the ERC Advanced Grant eHONESTY (Prot. 789058) awarded
559 to S.M.A. and by a Sapienza University Grant (Avvio alla Ricerca 2016, Prot.
560 AR216154C9905620) awarded to M.S.P.

561

562 **Author Contribution**

563 G.P, B.M., V.P., S.M.A., and M.S.P. conceived and designed research; G.P., M.S.P., and B.M.
564 performed experiments; G.P. and M.S.P. analyzed data; G.P. and M.S.P. interpreted results of
565 experiments; G.P. prepared figures; G.P. and M.S.P. drafted manuscript; G.P., B.M., V.P., S.M.A.,
566 and M.S.P. edited and revised manuscript; G.P., B.M., V.P., S.M.A., and M.S.P. approved final
567 version of manuscript.

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834 **Table Captions**

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836 **Table 1.** Demographic and clinical characteristics of psoriasis patients and control participants.

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838 **Table 2.** Descriptive information relative to the selected male and female face stimuli employed in
839 the Cyberball Game and in the Trust Game.

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856 **Figure Captions**

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858 **Figure 1. (A)** In the social modulation phase, participants were excluded or included by two
859 fictional characters in the Cyberball Game. **(B)** Then participants played a Trust Game (TG) in
860 which they had to decide how much of €10 to invest in familiar and unfamiliar players. The familiar
861 players were those already encountered in the Cyberball Game, while the unfamiliar players were
862 new. All participants took part in both the exclusion and inclusion social modulation phases and
863 played the TG twice. The order of a potential experimental block was the following: (i) Cyberball
864 Game (exclusion), (ii) TG with 2 exclusive familiar participants and 2 unfamiliar participants, (iii)
865 Cyberball Game (inclusion), (iv) TG with 2 inclusive familiar participants and 2 unfamiliar
866 participants.

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868 **Figure 2.** Social modulation by group interaction on sadness-happiness ratings ($F(1,30) = 5.63$, $p =$
869 $.024$, $\eta^2_p = .16$). SEs are represented by error bars ($N = 32$ (15 patients, 17 controls), male = 25).

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871 **Figure 3.** Social modulation by player interaction on trusting behavior ($F(1,29) = 5.76$, $p = .02$, η^2_p
872 $= .165$). SEs are represented by error bars ($N = 33$ (16 patients, 17 controls), male = 25).

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874 **Figure 4. (A)** Social modulation by group interaction on mean periorbital temperature ($F(1,26) =$
875 4.05 , $p = .05$, $\eta^2_p = .13$). SEs are represented by error bars ($N = 30$ (15 patients, 15 controls), male =
876 23). **(B)** Infrared thermal image of the face of one participant. The red squares indicate the ROIs'
877 positioning over the left and right periorbital regions.

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879 **Figure 5.** Linear relationship ($\beta = -.68$, $t = -2.25$, $SE = .30$, $p = .0321$, $R^2 = .14$) between mean
880 investment toward unfamiliar players in the TG after social exclusion and periorbital temperature
881 during social exclusion, moderated by group membership (N = 30, (15 patients, 15 controls), male =
882 23). The predictor variable (i.e. periorbital temperature) has been mean centered.

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884 **Figure 6.** Negative correlation between mean periorbital temperature during social exclusion and
885 sadness-happiness ratings ($r = -.527$, $p = .003$, $N = 30$ (15 patients, 15 controls), male = 23).

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	Psoriasis patients (N = 17) Mean (SD) or (%)	Control participants (N = 17) Mean (SD) or (%)	Student's T df = 16 (P-value)
	Demographic information		
Age	51.82 years (15.44)	51.82 years (15.22)	0.00 (1.00)
Age range	20-74 years	22-74 years	NA
Gender	13 male (76.47%)	13 male (76.47%)	NA
Education	10.82 years (3.32)	12.06 years (3.07)	-1.11 (0.28)
	Clinical information		
DERS	85.76 (18.42)	78.18 (20.15)	-1.05 (0.31)
DERS Nonacceptance of emotional responses	13.06 (4.88)	12.35 (5.69)	0.34 (0.74)
DERS Difficulty in engaging in Goal-directed behavior	11.82 (3.41)	12.76 (4.48)	0.57 (0.58)
DERS Impulse control difficulties	11.94 (5.38)	11.65 (4.17)	-0.19 (0.85)
DERS Lack of emotional awareness	7.53 (2.76)	7.06 (3.30)	-0.45 (0.66)
DERS Limited access to emotion regulation strategies	18.88 (5.72)	15.59 (5.21)	-1.71 (0.11)
Lack of emotional clarity	12.71 (3.24)	10.29 (3.44)	-2.10 (0.04)
PANAS Positive affect (state)	30.18	34.18	1.78 (0.09)
PANAS Positive affect (trait)	32.00	35.00	1.53 (0.145)

PANAS Negative affect (state)	15.18	13.88	-0.45 (0.66)
PANAS Negative affect (trait)	20.53	17.82	-1.15 (0.27)

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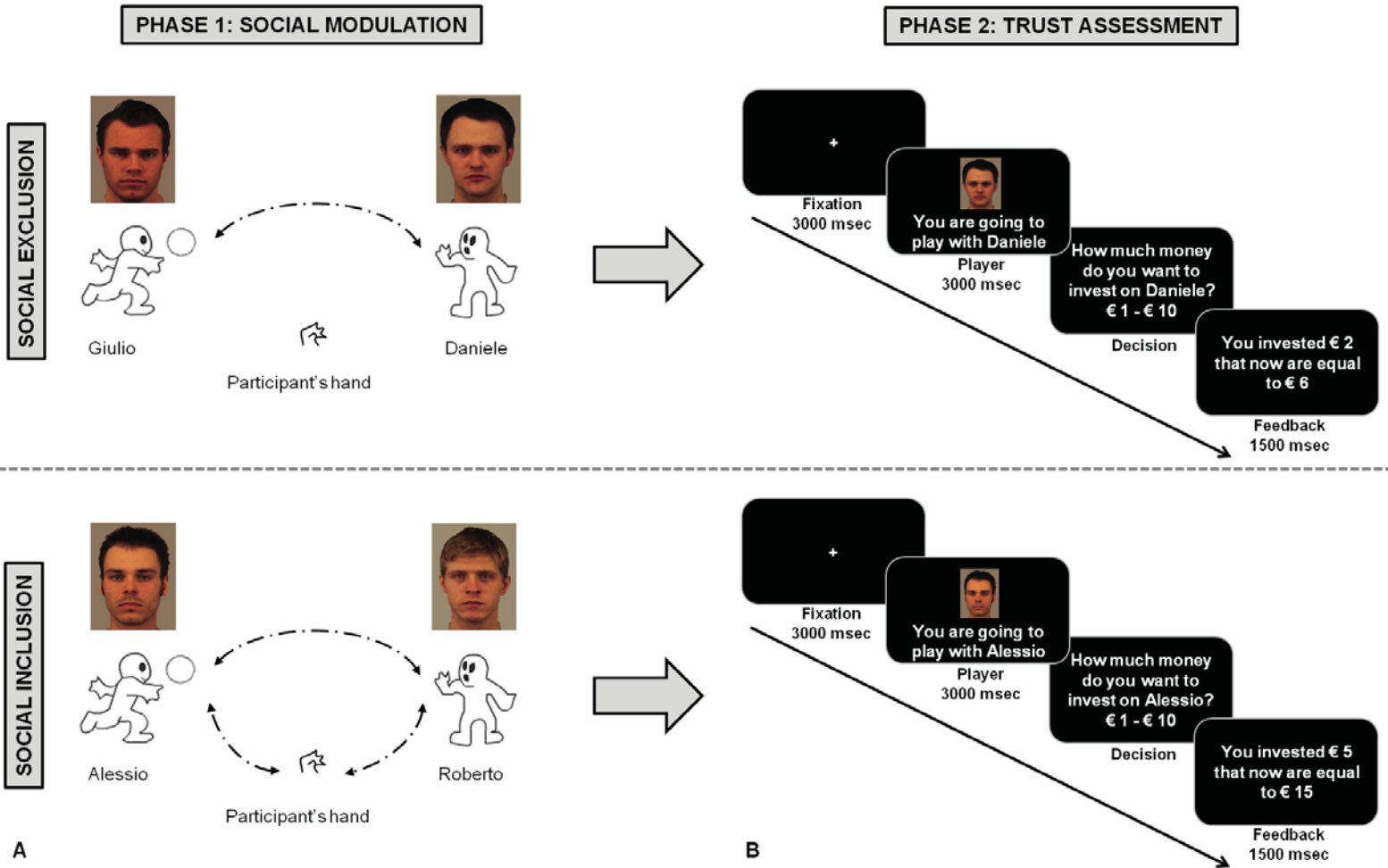
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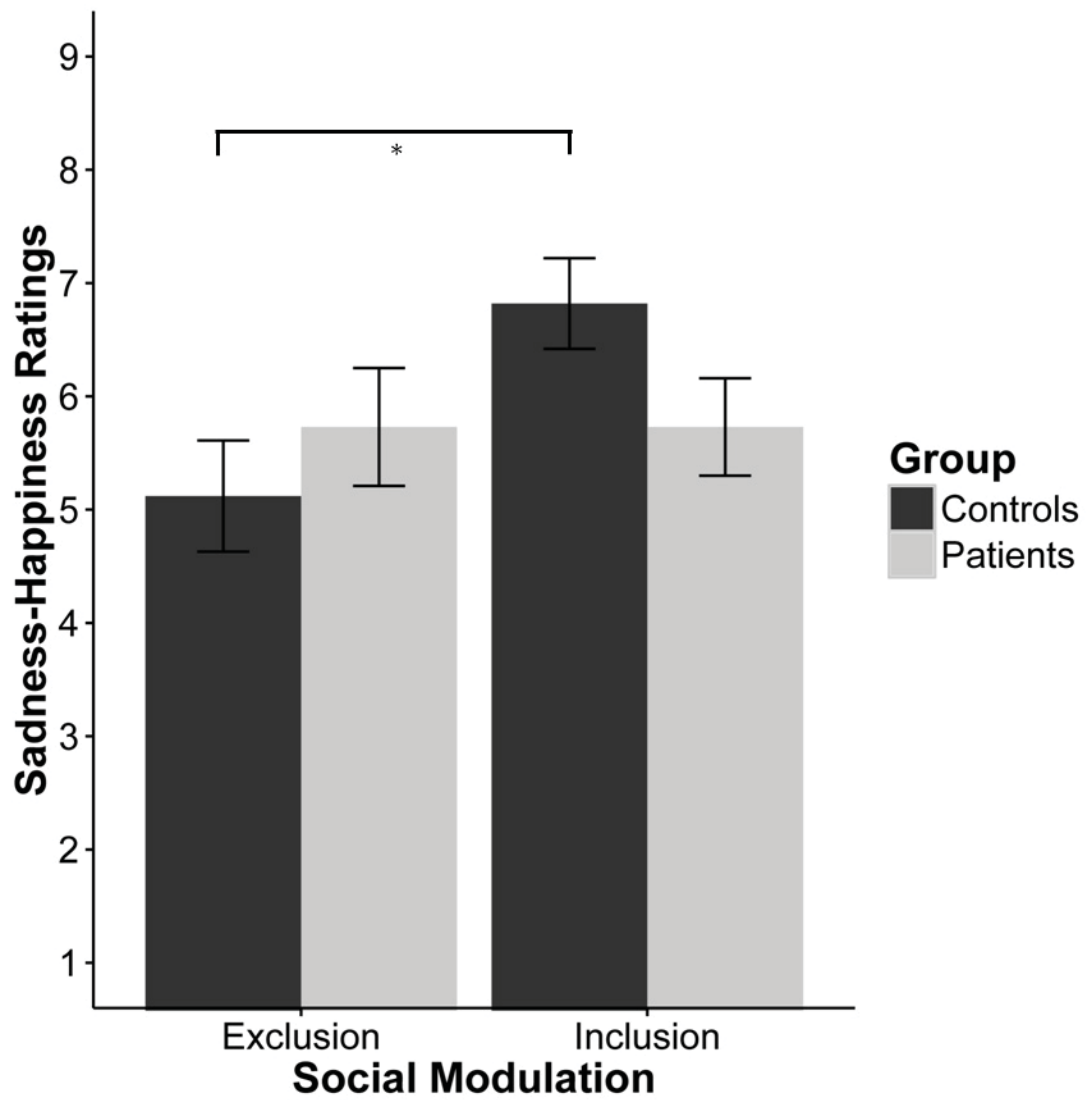
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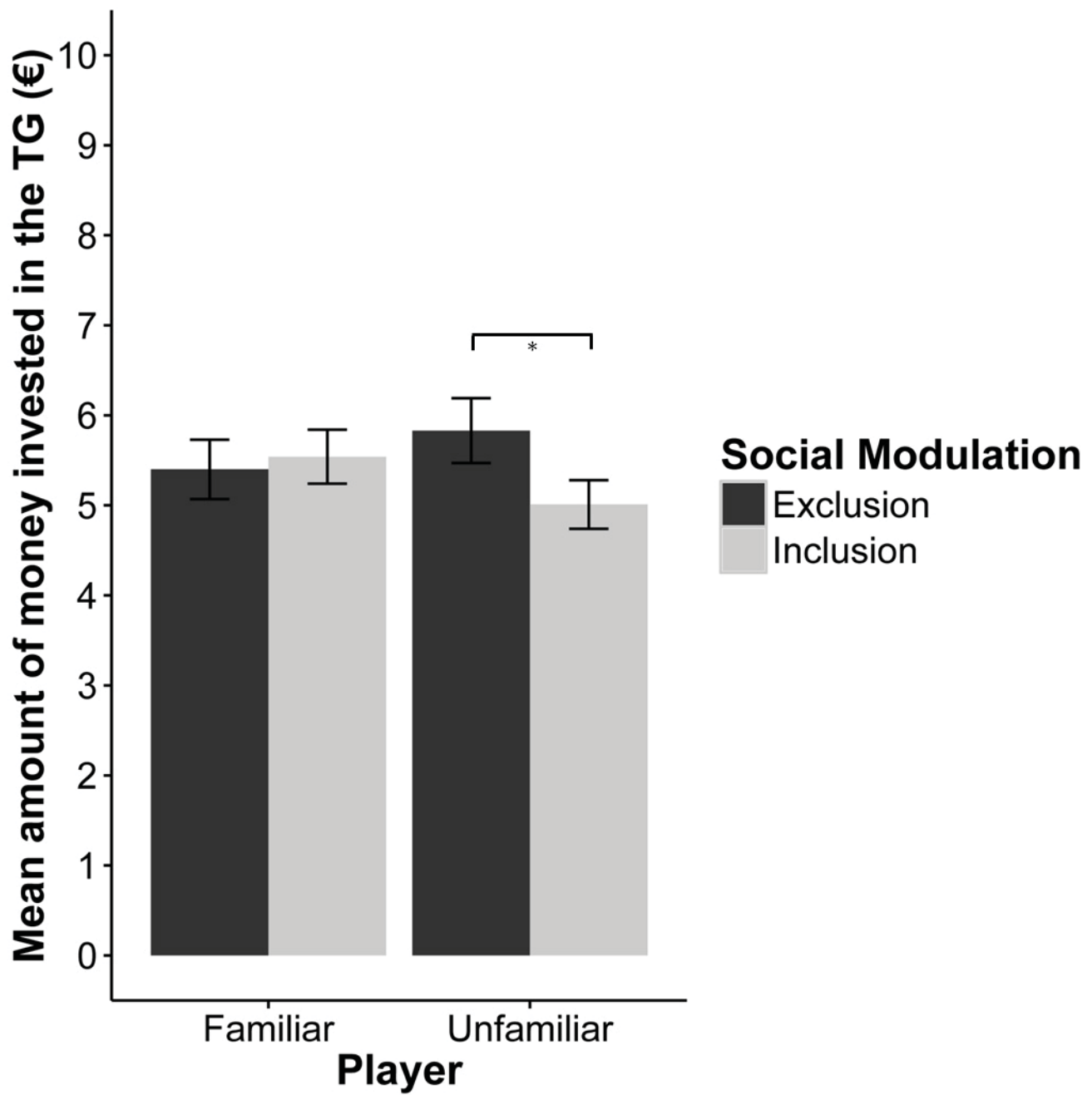
918 **Table 2**

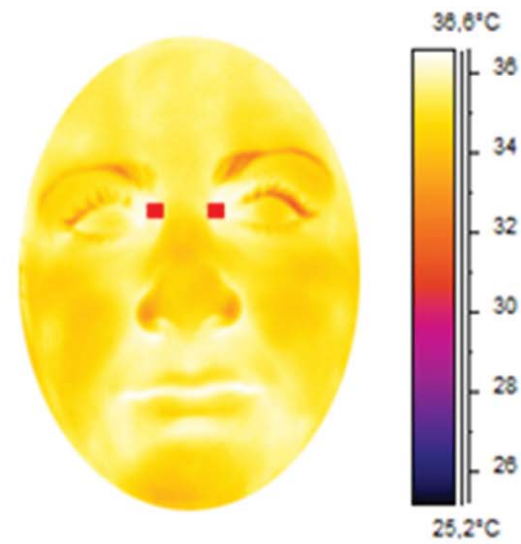
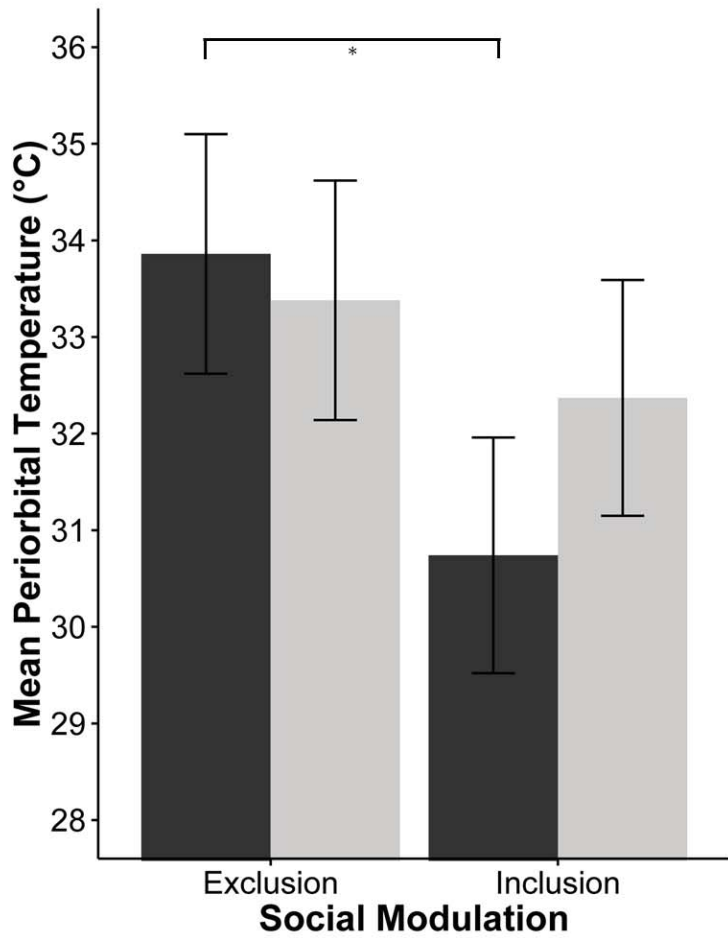
	Male faces (N = 8)	Female faces (N = 8)	Student's T
	Mean (SD)	Mean (SD)	df = 7
			(P-value)
Attractiveness	2.26 (0.38)	2.24 (0.29)	-0.13 (0.90)
Liking	2.43 (0.26)	2.65 (0.21)	1.83 (0.11)
Trustworthiness	2.63 (0.26)	2.90 (0.27)	1.94 (0.09)

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